

# ***Citizens Funeral Services, Inc.***

*7022 South Western Avenue*

*Los Angeles, CA 90047*

*(323) 565-2040 – fax – (323) 565-2059*

*FD-2180*

## **Financial Policy**

WE KNOW THAT FAMILIES ARE NOT ALWAYS FINANCIALLY PREPARED FOR DEATH. WE SOLICIT YOUR FRANKNESS IN SUCH MATTERS AND ASSURE YOU THAT OUR POLICY IS TO ASSIST IN ANY WAY POSSIBLE.

Goods and services listed in our General Price List are those we provide for families. You may choose only the times you desire.

Any funeral arrangement you select will include a charge for our services.

If legal or other requirements mean you must pay for any items you did not request, we will explain the reason in writing or on a statement describing the funeral services provided.

The General Price List does include services you may ask us to purchase for you, such as crematory charges, printing programs, Minister's honorarium, the register book, acknowledgement cards, prayer cards, pallbearer gloves, transportation, telephone calls, motors escorts, and other gratuities. Charges for these items will be disclosed on your agreement or statement describing the services you selected and will be billed at their actual cost. These charges are handled as cash advances.

The prices listed are for services within 50 miles radius. For services beyond this radius, mileage charges are billed at \$2.95 per mile.

All charges for funeral services are due and payable at the time of arrangements of funeral services. If not paid in full 48 hours before, funeral services will automatically be postponed.

Our policy is to accept the following methods of payment: cash, money orders, cashier's check, personal checks and assignable insurance policies. We do not accept any credit or debit cards at this time.

Cash	- Accepted 48 hours prior to funeral services.
Money Orders	- Accepted when made payable to <i>Citizens Funeral Services, Inc.</i> 48 hours prior to funeral services.
Cashier's Check	- Accepted when made payable to <i>Citizens Funeral Services, Inc.</i> 48 hours prior to funeral services.
Personal Check	- Accepted 72 hours (3 days) prior to the funeral services, made payable to <i>Citizens Funeral Services, Inc.</i> If your check DOES NOT CLEAR, cash or any of the above forms of payments must be presented 48 hours prior to the funeral services.

## **Financial Policy**

Assignable insurance policies should be presented at the time of the initial consultation. Insurance policies presented by the beneficiary will be accepted as payment when it is assignable. MEANING: The insurance company will pay the claim directly to the mortuary.

We do not accept contestable policies. Which mean, any policy or policies under two years old.

All charges are to be paid or guaranteed 48 hours prior to service time. If the contract agreement is violated, MEANING: Client(s) fail to pay, and legal action is required by the mortuary, the client(s) will bare any legal fees. Please note the following statement.

## **Attorney's Fees and Cost in Action on Agreement**

"The prevailing party in any action or proceeding to enforce any provision of this agreement will be awarded reasonable attorney's fees and cost incurred in that action or proceeding or in efforts to negotiate the matter."

*Citizens Funeral Services, Inc.* assignment forms and insurance claim forms must be signed 72 hours prior to the funeral services (weekend excluded). The policy will be verified and cleared by the respective insurance company. If the insurance company does not pay us within 60 days from the date of the funeral services, the responsible party is expected to clear the charges.

*If insurance is used, there will be a 7% processing assessment on the amount assigned, or the amount of the policy. If it will not cover the charges, you will be expected to pay the balance plus the processing fee.*

Interest charges may be accrued from the 61<sup>st</sup> day after the service at a rate of 18% per annum.

## **Security Fee for Gang Related Services**

All gang related services or services where death was due to violence, a fee of \$500.0 will be charged for security. We must do our best to assure the safety of our clients and our staff. This is at the discretion of management and is governed by the Los Angeles County Sheriff's Department and/or the Los Angeles Police Department.

\_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_  
Contracting Party Signature                      Contracting Party Name                      Date

\_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_  
Witnessing Party Signature                      Witnessing Party Name                      Date

\_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_  
Mortuary Representative Signature                      Mortuary Representative Name                      Date